Cheat Sheet for comprehensive Google Data Analytics Professional Certificate

Data Analysis Process

1. Ask

- **Define the Problem**: Clearly articulate the business task.
- **Identify Stakeholders**: List key stakeholders and their roles.
- Questions to Ask:
- What is the problem you're trying to solve?
- What are the goals of the project?
- Who are the key stakeholders?

2. Prepare

- Data Sources:
- Identify and gather relevant data from various sources (databases, APIs, spreadsheets).
- Data Types:
- Quantitative: Numerical data (e.g., sales figures).
- **Qualitative**: Descriptive data (e.g., customer feedback).
- Data Organization:
- Use spreadsheets (Google Sheets, Excel) to organize and store data.
- Ensure data is clean and free from errors.

3. Process

- Data Cleaning:

- Remove duplicates.
- Handle missing values (impute or remove).
- Correct data entry errors.
- Tools:
- **Google Sheets**: Use functions like `=UNIQUE()`, `=FILTER()`, `=SORT()`.
- **SQL**: Use `SELECT`, `WHERE`, `GROUP BY`, `ORDER BY` to clean and process data.

- **R**: Use `dplyr` package for data manipulation (`filter()`, `select()`, `mutate()`).

4. Analyze

- Descriptive Statistics:

- Mean, median, mode.
- Range, variance, standard deviation.

- Data Visualization:

- **Google Sheets**: Use charts (bar, line, pie) and pivot tables.
- **R**: Use `ggplot2` for advanced visualizations.
- **Tableau**: Create interactive dashboards.

- Statistical Tests:

- **T-tests**: Compare means of two groups.
- **Chi-square tests**: Test for independence between categorical variables.

5. Share

- Visual Reports:

- Create clear and concise visual reports.
- Use storytelling techniques to present findings.
- Tools:
- **Google Slides**: Create presentations.
- **RMarkdown**: Generate HTML, PDF reports.
- Tableau Public: Share interactive dashboards.

6. Act

- Recommendations:

- Provide actionable insights based on analysis.
- Suggest next steps and potential improvements.
- Feedback Loop:
- Continuously gather feedback and iterate on the analysis.

Tools and Techniques

Google Sheets

- Basic Functions:
- `=SUM()`, `=AVERAGE()`, `=COUNT()`.
- `=IF()`, `=VLOOKUP()`, `=INDEX()`.

- Advanced Functions:

- `=ARRAYFORMULA()`: Apply a formula to an entire column.
- `=QUERY()`: Run SQL-like queries on data.

- Shortcuts:

- `Ctrl + C`, `Ctrl + V`: Copy and paste.
- `Ctrl + Z`: Undo.
- `Ctrl + Shift + Enter`: Array formula.

SQL

- Basic Queries:

- `SELECT column_name FROM table_name;`
- `SELECT * FROM table_name WHERE condition;`

- Advanced Queries:

- `SELECT column_name, COUNT(*) FROM table_name GROUP BY column_name;`
- `SELECT column_name FROM table_name ORDER BY column_name DESC;`
- Joins:
- `INNER JOIN`, `LEFT JOIN`, `RIGHT JOIN`, `FULL OUTER JOIN`.

R

- Basic Syntax:

- `data <- read.csv("file.csv")`
- `summary(data)`

- Data Manipulation:

- `library(dplyr)`
- `data %>% filter(condition) %>% select(columns)`
- Visualization:
- `library(ggplot2)`

• `ggplot(data, aes(x=column1, y=column2)) + geom_point()`

Tableau

- Connecting to Data:
- Connect to various data sources (Excel, SQL, Google Sheets).
- Creating Visualizations:
- Drag and drop dimensions and measures.
- Use filters and calculated fields.

- Publishing:

• Publish dashboards to Tableau Public or Tableau Server.

Tips and Tricks

Data Cleaning

- Identify Missing Data: Use `=COUNTBLANK()` in Google Sheets.
- **Remove Duplicates**: Use `=UNIQUE()` or `Remove Duplicates` in Excel.
- **Normalize Data**: Ensure consistent formatting (e.g., date formats).

Data Visualization

- Choose the Right Chart:
- Bar Chart: Compare categories.
- Line Chart: Show trends over time.
- **Pie Chart**: Display parts of a whole.
- Color Palettes: Use consistent and accessible color schemes.
- **Annotations**: Add labels and annotations to highlight key points.

Reporting

- **Storytelling**: Use narratives to guide stakeholders through findings.
- **Clarity**: Keep reports concise and focused.
- Interactive Elements: Use filters and drill-downs in Tableau for interactivity.

Examples

Google Sheets Example

```
=SUM(A1:A10) // Sum of values in cells A1 to A10
=VLOOKUP("Apple", A1:B10, 2, FALSE) // Find "Apple" in column A and
return corresponding value in column B
```

SQL Example

SELECT CustomerID, SUM(OrderAmount) FROM Orders GROUP BY CustomerID ORDER BY SUM(OrderAmount) DESC;

R Example

```
library(dplyr)
data %>%
  filter(Year == 2023) %>%
  select(Product, Sales) %>%
  arrange(desc(Sales))
```

Conclusion

- **Continuous Learning**: Stay updated with the latest tools and techniques.
- **Practice**: Regularly practice with real-world datasets.
- **Collaboration**: Work with others to improve analysis and reporting skills.

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